

## New Volunteer Training Videos

### [Important Tips for Using Videos](#)

Video Link	Description	Audience	Time	PowerPoint Only Link
			(min.)	
<a href="#">Welcome</a>	Welcome to new volunteers	All	7	<a href="#">Welcome</a>
<a href="#">Intro to Federal Income Tax Law</a>	Covers 1040 & schedules	Counselors	8	<a href="#">Intro to Federal Income Tax Law</a>
<a href="#">Intake Screening</a>	Situations you may encounter during the intake	All	6	<a href="#">Intake Screening</a>
<a href="#">Taxpayer Forms Income</a>	Sorting through forms and info taxpayer brings	All	11	<a href="#">Taxpayer Forms Income</a>
<a href="#">Taxpayer Expense Forms</a>	Sorting through expense forms the taxpayer brings	All	8	<a href="#">Taxpayer Forms Expense</a>
<a href="#">Scope</a>	Introduction to what is in and out of scope for volunteers	All	6	
<a href="#">Overview of Schedules ABCD</a>	A basic overview of the most common schedules we encounter	Counselors	10	<a href="#">Overview of Schedules ABCD</a>
<a href="#">Alvarado Nogales Basic Info</a>	Example of workbook exercise & data entry	Counselors	13	<a href="#">Alvarado Nogales Basic Info</a>
<a href="#">Alvarado Nogales Income &amp; Expense</a>	Example of workbook exercise & data entry	Counselors	13	<a href="#">Alvarado Nogales Income and Expense</a>
<a href="#">Alvarado Nogales Finishing the Return</a>	Example of workbook exercise & data entry	Counselors	10	<a href="#">Alvarado Nogales Finishing the Return</a>
<a href="#">Filing Requirements</a>	Who Must/Should File?	All	6	<a href="#">Filing Requirements</a>

<a href="#">Filing Status Basic</a>	Intro to Filing Status	Counselors	13	<a href="#">Filing Status Basic</a>
<a href="#">Wages</a>	Entry of basic W-2	Counselors	7	<a href="#">Wages</a>
<a href="#">SSA-1099</a>	Entry of basic SSA-1099	Counselors	9	<a href="#">SSA-1099</a>
<a href="#">1099-R Overview Basic</a>	Introduces 1099-R forms and entry in TaxSlayer	Counselors	11	<a href="#">1099-R Overview Basic</a>
<a href="#">NTTC Pub 4012</a>	How to use the NTTC electronic Modified Pub 4012	All	13	
<a href="#">Bogarts Tools</a>	A walkthrough of the tax preparation tools made available by Jeff Bogart, a tax volunteer from Colorado	Counselors	9	<a href="#">Bogarts Tools</a>
<a href="#">Taxpayer Interaction Tom Andrews Interview</a>	Example of intake interview with a taxpayer	All	13	<a href="#">Taxpayer Interview Tom Andrews</a>
<a href="#">Taxpayer Interaction Bereaved Taxpayer</a>	Example of interview with a bereaved taxpayer	Counselors	5	
<a href="#">Taxpayer Interaction Out of Scope</a>	Example of interview with taxpayer whose return is out of scope	Counselors	4	
<a href="#">Taxpayer Interaction Missing Documents</a>	Example of interview with a taxpayer who is missing documents	Counselor	6	
<a href="#">Tips for dealing with the annoyed Taxpayer</a>	Presentation of tips for dealing with taxpayers who become annoyed	All	6	<a href="#">Tips for dealing with the annoyed taxpayer</a>